

AJU Essential Contacts

The following list provides points-of-contact for support in various areas.

Please retain this information for your records.

For AJU's Academic Calendar, which includes Academic Deadlines and Closures, please visit:

https://www.aju.edu/current-students/academic-calendar

Need to make changes to your course schedule and/or academic status?

Please complete the following Multiple Petition Form at: https://bit.ly/ajupmpf

Please note, Advisor approval is required prior to processing your request.

Student Billing and Payment Plans:

Office of Student Billing at studentbilling@aju.edu or 310-440-1595

Financial Aid and Student Loans:

Kelsey Farnsworth, Office of Financial Aid at financialaid@aju.edu or 310-440-1252

Email, Technology, and Password Support:

Circle MSP IT Support at support@circlemsp.com

Learning Management System (LMS) Support:

LMS Helpdesk at lmshelp@aju.edu

Registration and Student Records:

Office of Registrar Services at registrar@aju.edu

Disability Services and Student Accommodations:

Please visit: https://www.aju.edu/current-students/disability-services



AJU Essential Contacts

The following list provides points-of-contact for support in various areas.

Please retain this information for your records.

International Students

Academic Affairs at academicaffairs@aju.edu

Grievances, Complaints, Incident Reports (non-Title IX)

Please visit: https://www.aju.edu/current-students/student-grievance-form

Office of Equity, Compliance, and Title IX

Please visit: https://www.aju.edu/about-aju/diversity-statement/title-ix

Student Psychological Services

Please visit: https://www.aju.edu/current-students/psychological-services

Ostrow Academic Library

Hours of On-Campus Operation:

- Please check our website for hours of operation on campus: https://www.aju.edu/ostrow-academic-library
 - o Closed on Saturdays, Jewish holidays, and Civic Holidays
- Additional hours available by appointment via phone at 310-440-1238 or via email at <u>library@aju.edu</u> or <u>refdesk@aju.edu</u>