



AJU Essential Contacts

The following list provides points-of-contact for support in various areas.

Please retain this information for your records.

For AJU's Academic Calendars, which includes Academic Deadlines and Closures, please visit:

<https://www.aju.edu/current-students/academic-calendar>

Need to make changes to your course schedule and/or academic status?

Please complete the following Multiple Petition Form at: <https://bit.ly/ajumpetitionform>

Please note, Advisor approval is required prior to processing your request.

Student Billing and Payment Plans:

Lena Johnson, Office of Student Billing at lena.johnson@aju.edu, studentbilling@aju.edu, or 310-440-1595

Financial Aid and Student Loans:

Kelsey Farnsworth, Office of Financial Aid at financialaid@aju.edu or 310-440-1252

Email, Technology, and Password Support:

AJU IT Support at support@XOverture.com

Learning Management System (LMS) Support:

LMS Helpdesk at lmshelp@aju.edu

Registration and Student Records:

Office of Registrar Services at registrar@aju.edu

Disability and Student Accommodations: <https://www.aju.edu/current-students/disability-services>

May Zhang, Section 504 Coordinator at may.zhang@aju.edu



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Grievances, Complaints, Incident Reports (non-Title IX)

Please visit: <https://www.aju.edu/current-students/student-grievance-form>

Title IX Related Concerns:

Title IX of the Education Amendments of 1972. Title IX protects people from discrimination based on sex in education programs or activities that receive federal financial assistance. Title IX states:

No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.

Please visit <https://www.aju.edu/about-aju/diversity-statement/title-ix> for our full Title IX policy.

Reports may be filed in the following ways:

- By email: titleix@aju.edu
- By phone: Title IX Coordinator May Zhang, 310-440-1571
- In person: Office of Equity, Compliance, and Title IX- Room 257, Familian Campus/ Staff Office, Ziegler School of Rabbinic Studies**

** The Title IX Coordinator, May Zhang, will be physically present at the Ziegler School on designated dates throughout the year. Please contact her at the email and phone listed above for a list of those dates. Virtual meetings are available upon request.

Title IX reports and complaints may be submitted anonymously. Anonymity may limit the University's ability to investigate and otherwise address the content of reports and complaints.

Office of Library Services

- Please visit <https://www.aju.edu/ostrow-academic-library> for up-to-date hours of operation. Additional hours available by appointment via email at library@aju.edu or refdesk@aju.edu