



AJU Essential Contacts

The following list provides points-of-contact for support in various areas.

Please retain this information for your records.

Need to make changes to your course schedule and/or academic status?

Please complete the following Multiple Petition Form at: <https://bit.ly/ajupmpf>

Please note, Coach/Advisor approval is required prior to processing your request.

Student Billing and Payment Plans:

Lena Johnson, Office of Student Billing at lena.johnson@aju.edu, studentbilling@aju.edu, or 310-440-1595

Financial Aid and Student Loans:

Yvette McCoy, Office of Financial Aid at financialaid@aju.edu or 310-440-1252

Email, Technology, and Password Support:

AJU IT Support at support@XOverture.com

Learning Management System (LMS) Support:

LMS Helpdesk at lmshelp@aju.edu

Registration and Student Records:

Office of Registrar Services at registrar@aju.edu

Disability and Student Accommodations:

Dr. Robbie Totten, Office of Academic Affairs at academicaffairs@aju.edu



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Title IX Related Concerns:

Title IX of the Education Amendments of 1972. Title IX protects people from discrimination based on sex in education programs or activities that receive federal financial assistance. Title IX states:

No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.

Title IX Reports may be filed in the following ways:

- In Person: Kim Warneke, Familian Campus, Human Resources Office
- By Email: Kim Warneke, Title IX Coordinator, at titleix@aju.edu
- By Phone: Kim Warneke, Title IX Coordinator, at 310-440-1203

Title IX reports and complaints may be submitted anonymously. Anonymity may limit the University's ability to investigate and otherwise address the content of reports and complaints.

International Students

Academic Affairs at academicaffairs@aju.edu

Personal/Mental Health Counseling:

Students residing in California are entitled to meet with AJU's school psychologist, Dr. Glenn Peters, free of charge.

Dr. Glenn Peters, Clinical Psychologist at 818-475-2666 or gappsyche@aol.com

Office of Library Services

Hours of On-Campus Operation:

- Please visit <https://www.aju.edu/ostrow-academic-library> for up-to-date hours of operation
- Additional hours available by appointment via email at library@aju.edu or refdesk@aju.edu